



April 28th, 2011

Safely Addressing Violent Encounters

SFPA
657 Mission St, Ste 302
San Francisco, CA 94105

April 28th, 2011
9:00 am - 5:00 pm 7 CE Units
Cost: Member \$95 Non-Member \$120

SAVE (Safely Addressing Violent Encounters) is a course for healthcare professionals covering how to handle aggressive patients. Healthcare violence is a significant problem in the workplace and there are statistically higher numbers of assaults occurring in the healthcare industry than many others.

Providers can suffer physical and emotional injury leading to decreased motivation. Employers can incur financial costs as a result of increased absences, early retirements, and reduced quality of care. This eight hour interactive course teaches participants on how to manage the Pre-Conflict Stage of a situation (awareness, avoidance and deescalation) and the Conflict Stage of a situation.

Participants will learn how to deal with physical aggression by protecting themselves and protecting their patients while learning industry standards and best practices.

*Great for nurses!
7 Hours of CEs*

Name _____
Address _____
City/Zip _____
Phone _____
Email _____
Employer _____

How to Register:
Online at
<http://tinyurl.com/48wxvol>
Fax completed form to
415.543.0415
Mail completed form to:
SFPA Registration
657 Mission St Ste 302
San Francisco, CA 94105
Call 415.543.1161 ext 0

SFPA Member Yes or No (members are those who have paid the membership dues)

REQUIRED for CE units: License type _____ and Number _____
ie. RN, Paramedic, EMT, National Registry

Course Title	Desired Date	Cost	Total
SAVE Member \$95 Non-Member \$120	4/28/11		
Total			

Payment MUST accompany registration to reserve your seat

Payment Method: Cash Check (payable to the SFPA, mail form and check to SFPA Registration)
 Visa Mastercard (if paying by credit card fax complete form to 415.543.0415)

Card # _____ Exp. Date (MM/YY) _____

Signature _____

Cancellation Policy: There are no refunds for cancellation or not attending your class.

Rescheduling Policy: Due to the nature of this course there is no rescheduling. If you cancel or fail to show up for your course you will forfeit the entire course fee.

7 CE Hours are available for EMT's, EMT-P's and RN's who successfully complete both the didactic and skill portions of these courses. Please see each session for number of CE's. SFPA California CE Provider #38-0008; California Board of Registered Nurses Provider Number #CEP08101.